

Enfield Council Impact Scoring Criteria

| Score | Effect on service | Embarrassment/ reputation | Personal safety | Personal privacy infringement | Failure to provide statutory duties/meet legal obligations | Financial | Effect on project objectives/schedule deadlines | ICT | Environment |
|----------------------------------|--|--|--|---|--|---|--|---|---|
| 4 Significant | Major loss of service, including several important areas of service and/ or for a protracted period Service disruption 5+ days | Adverse and persistent national media coverage Adverse central government response, involving (threat of) removal of delegated powers Officer(s) and/ or Members forced to | Death of an individual or several people | All personal details compromised / revealed | Litigation/ claims/ fines from Departmental £250k+ Corporate £500k+ | Costing over £1m Major increase on up to 75% of budget | Complete failure of project/ extreme delay - 3 months or more All benefits fail to be realised | Total replacement of existing system Major redevelopment required Substantial impact on service | Significant/ excessive emissions to land, air or water; or disruption to plant and/ or animal life with long term effects (over 5yrs) |
| 3 Moderate | Complete loss of an important service area for a short period Moderate effect to services in one or more areas for a period of weeks Service disruption 3-5 days | Adverse publicity in professional/ municipal press, affecting perception/ standing in professional/ local government community Adverse local publicity of a major and | Severe injury to an individual or several people | Many individual personal details compromised / revealed | Litigation/ claims/ fines from Departmental £100k to £250K Corporate £250K to £500k | Costing between £250k and £1m Up to 50% of budget | Significant impact on project or most of expected benefits fail/ major delay of 2-3 months Majority of benefits fail to be realised | Major configuration of existing system Disruption to service | Severe emissions to land, air or water; or disruption to plant and/ or animal life with medium term effects (3-5yrs) |
| 2 Minor | Minor effect to an important service area for a short period Adverse effect to services in one or more areas for a period of weeks Service disruption 2-3 days | Adverse local publicity/ local public opinion aware Statutory prosecution of a non-serious nature | Minor injury to an individual or several people | Some individual personal details compromised / revealed | Litigation/ claims/ fines from Departmental £25k to £100k Corporate £50k to £250k | Costing between £50k and £250k Up to 25% of budget | Adverse effect on project/ significant slippage of 3 weeks - 2 months Some benefits fail to be realised | Basic IT requirements, Some minor configuration Minimal disruption to service | Limited emissions to land, air or water; or disruption to plant and/ or animal life with short term effects (up to 2yrs) |
| 1 Insignificant | Brief disruption of important service area Significant effect to non-crucial services area Service disruption 1 | Contained within section/ Unit or Directorate Complaint from individual/ small group, of arguable merit | Slight injury or discomfort to an individual or several people | Isolated individual personal details compromised / revealed | Litigation/ claims/ fines from Departmental below £25k Corporate below £50k | Costing less than £50k Up to 10% of budget | Minimal impact to project Slight delay less than 3 weeks Minimal benefits fail to be realised | Basic IT requirements met No disruption to service | Negligible emissions to land, air or water; or disruption to plant and/ or animal life with no lasting effects (Current) |

NB: Not all categories may apply to each risk. You need to come to a management consensus among your group.